VINA VILLA S.L.

Adscripción de Categoría

Categoría:
V. Otros

Datos identificativos

Datos identificativos generales

Código Postal: 8006

Domicilio Social/Profesional: CALLE BALMES 173, 4-2 ,08006 Barcelona

Localidad: Barcelona

País: ESPAÑA

Página WEB (si existe): http://vinavilla.biz/

Datos identificativos de la persona legalmente responsable

Nombre y apellidos: Christos Albert Mead

Cargo: Director

Datos identificativos de la persona de contacto principal

Nombre y apellidos: Christos Albert Mead

Cargo: Director

Actividades como Grupo de Interés

Finalidad y Objetivos:
Our sole focus and objective is to provide a unified communication service to all of our customers. Businesses use VoIP to improve customer service by providing effective call routing which in turn increases access to front line personnel. An automated attendant, either as a primary or secondary option, provides our customers with the ability to access the right department of person quickly, which in turn reduces call handling times and an improved customer experience. Our innovative call forwarding option and simultaneous dialling of cell phones are a few examples of how our bespoke VoIP solutions can increase contact with front line services and sales. Multi operational sites can be linked together under the same comms platform, whether they are in the same city or country, which allows real-time access to statistics. Alternatively, centralised reception or an automated bot can be deployed to route calls to the appropriate office, driving efficiency to our customers business.
We firmly believe that you do not have to be a large corporation with an expensive phone system to enjoy the benefits of DID, at a fraction of the price we are able to offer all of our customers with unified comms, driving their business forward technologically and financially.
Our customers are paramount to the continued growth and the vision of our organisation and with this in mind, customer service will underpin all activities.

Actividades específicas en relación con este Registro:
Represent members activities across Telephony and Comms
Ensure that there is a fair, open and competitive platform to trade
Promote best practice and relevant standards
To provide a forum of discussion of key issues
To provide support, information and advice to members
To act as an independent regulated organisation who ensures integrity and best practice are encouraged and adhered to

Ámbitos de interés de la CNMC

Competencia (Art.5.1y2):
Persecución de conductas que supongan impedir, restringir o falsear la competencia

Supervisión regulatoria (Artículos 6 al 12):
Supervisión y control del mercado de comunicaciones electrónicas